

1-Tom-Plumber Job Posting

About 1-Tom-Plumber:

1 Tom Plumber Huntsville is a professional, service-focused, emergency drain clearing, water damage mitigation, and plumbing service company providing services to both commercial and residential properties.

Position Purpose:

Journeyman Plumbers/Service Experts diagnose and repair issues, and lead customers to informed and confident buying decisions.

Position Description:

- Help customers select the right maintenance plan and understand warranty information.
- Explain reasons for blockage and illustrate how you will resolve the issue.
- Understand your service criteria and hold yourself accountable for exceeding revenue goals.
- Show yourself as professional and knowledgeable to win new referrals and repeat business.

Technical

- Complete all drain cleaning and plumbing related work related to on-site service calls.
- Protect equipment and keep a well-inventoried truck.
- Train and mentor apprentices to ensure quick, accurate repairs.

Administrative

- Work alongside customer service and dispatch to ensure overall success of the business.
- Prepare estimates as needed.
- Maintain a clean, organized job site and well-inventoried truck.
- Follow health and safety standards and comply with building codes.
- Write reports documenting the problem and summary of actions taken.
- Be accurate and timely with invoices, timecards, customer feedback, and completing jobs.

Other:

- Participate actively in all training exercises, company meetings, and on-call rotations.

Position Reports To:

General Manager

Responsibilities and Qualifications: *(Include but are not limited to)*

- Rapidly responding to plumbing and drain cleaning calls, both during business hours and on-call.
- Establish customer rapport to provide the right products and services.
- Educate and assist customers with their issues.
- Maintain a clean, safe driving record
- Highly organized with exceptional follow-through abilities.
- Strong verbal and written communication skills.
- High integrity with advanced social skills and ability to make solid connections with customers.
- Strong desire to be a better technician tomorrow than today.
- Competitive individual contributor who also loves to win as a team.
- Commitment to wearing protection equipment such as hard hat, safety glasses, hearing protection, gloves, safety shoes, high visibility vest, and other items as required.
- Ability to maintain balance.
- Ability to frequently engage in moderate lifting, repetitive motion, bending, walking, climbing ladders, and working from heights.
- Occasional heavy lifting, kneeling, stooping, and crouching.
- Ability to work in hot and cold temperatures, precipitation, confined spaces, loud conditions, heights, and other environments.

Keys for Success:

- Problem-solving skills
- Strong decision-making ability
- Good listening skills
- Strong verbal communication
- Stress- and time-management skills
- Customer service and interpersonal skills
- Mechanical and technical skills

- Physical stamina and strength
- Excellent trouble-shooting ability

Job Type: Full-time

Benefits:

- 401(k)
- 401(k) matching
- Dental insurance
- Health insurance
- Life insurance
- Paid time off
- Professional development assistance
- Vision insurance

Schedule:

- 8 hour shift
- Holidays
- On call
- Overtime

License/Certification:

- Journeyman Plumber (Required)

Ability to Commute:

- Huntsville, AL 35816 (Required)

Ability to Relocate:

- Huntsville, AL 35816: Relocate before starting work (Required)

Willingness to travel:

- 25% (Preferred)

Work Location: In person

1-Tom-Plumbing Job Contact - Alicia Morton -- *Operations Manager*

1-Tom-Plumber Huntsville -- 1-866-758-6237 -- Cell- (256) 900-4191